

5/2008 – Upgrades to keep your system protected... AVG and Windows XP Service Pack 3

This is the most complicated procedure you've needed to do to get up-to-date yet. XP SP3 is sensitive, as I suspected, and the following process should make it as painless as possible. If this seems over whelming, or if you can't spend the hour or two it takes, you can bring your system to YourPCpitstop and we'll do it while you wait for \$50.

Whether you're running AVG 7 or AVG 7.5, detailed instructions follow, But in summary we will:

- Download the install file for AVG 8
- Disable the virus scan of AVG 7.5
- Connect to Microsoft Update to get and install XP SP3
- Upgrade AVG to v8
- Adjust the shortcuts in the weekly menu.

Before proceeding, be sure you have JUST completely disinfected your system with all three scans, with the latest virus definition updates. Any infection puts the SP3 upgrade at risk.

Vista users (all 4 of you) of AVGfree: you don't have the same worries as us on XP, You will do almost all the same stuff, but skip page 4. You can ignore other references to SP3, but follow all the steps except page 4.

If you already installed AVG8.0, from the "Overview" page in AVG, disable everything before installing SP3. I've not tested it, but it should work, call and let me know your experience. skip to page 4.

Though you might think the "Download Now" link from inside AVG would get you the free version, it won't.



Business users of Licensed AVG 7.5 (You paid for it with a credit card):
This page does not apply to you, instead, just follow the prompts
("download now" or "upgrade now") within AVG 7.5 to get the upgrade and
download it to your desktop. Then skip to the next page

Home Users of AVG Free, Go to www.grisoft.com/free and click on the "Limitations" tab

Basic antivirus and antispyware protection for Windows available to download for free. Limited features, no support, for private and non-commercial use only.

- ✓ The most downloaded software on CNET's Download.com
- ✓ Quality proven by 70 million of users
- ✓ Easy to download, install and use
- ✓ Protection against viruses and spyware
- ✓ Compatible with **Windows Vista** and Windows XP

AVG Anti-Virus Free Edition is only available for single computer use for home and non commercial use.

Choose your protection level **Limitations** System requirements

AVG Free limitations

- Basic protection only (→ [comprehensive protection is available with AVG Internet Security](#))
- Limited languages (→ [multiple languages are available with any paid product](#))
- No technical support (→ [available with any paid product](#))
- No server protection (→ [available with Network Editions](#))
- Not for commercial use** (→ [legal license available with any paid product](#))

Licensing

- AVG Anti-Virus Free Edition is for private, non-commercial, single computer use only. The use of AVG Free within any organization or for commercial purposes is strictly prohibited.
- AVG Anti-Virus Free Edition is not for use with any type of OEM bundling with software, hardware components, or any other services.
- Your use of AVG Anti-Virus Free Edition shall be in accordance with and is subject to the terms and conditions set forth in the AVG Anti-Virus Free Edition License Agreement that accompanies AVG Anti-Virus Free Edition.

Download

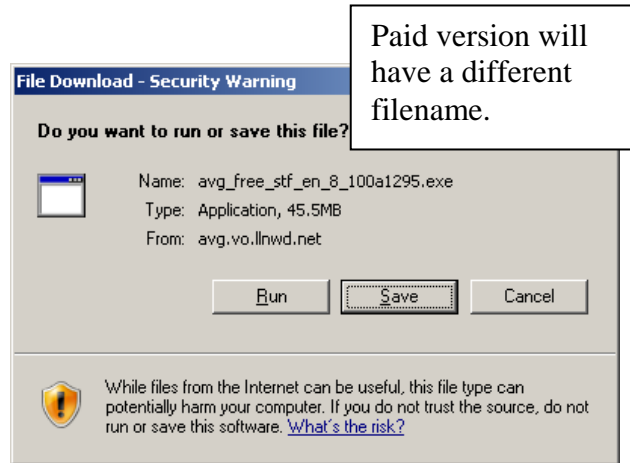
- Download basic protection
- Download & buy complete Internet security

Download basic protection ...

rather than the "big download button" choose to download from the AVG Server,

Downloading AVG 8.0

DO NOT RUN the file
save the file to your desktop, we'll come
back to this file later, after we upgrade XP
to SP3.

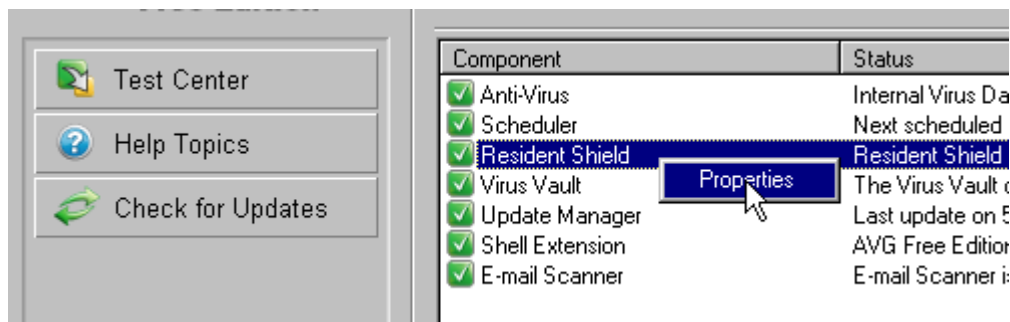


SP3 doesn't want to compete with the Virus scanner, so we'll turn it off.
For AVG 7.0 or 7.5, Open AVG from your weekly menu,
Click on "Control Center"

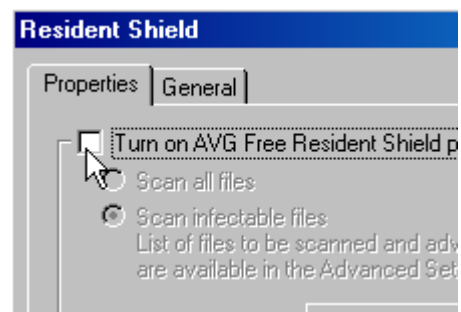
If you already upgraded to
AVG 8.0, disable everything
on the "Overview" page
before installing XP SP3.



Right-click on "Resident Shield", click on
"properties"



UN-check the first checkbox to disable the resident
scanner



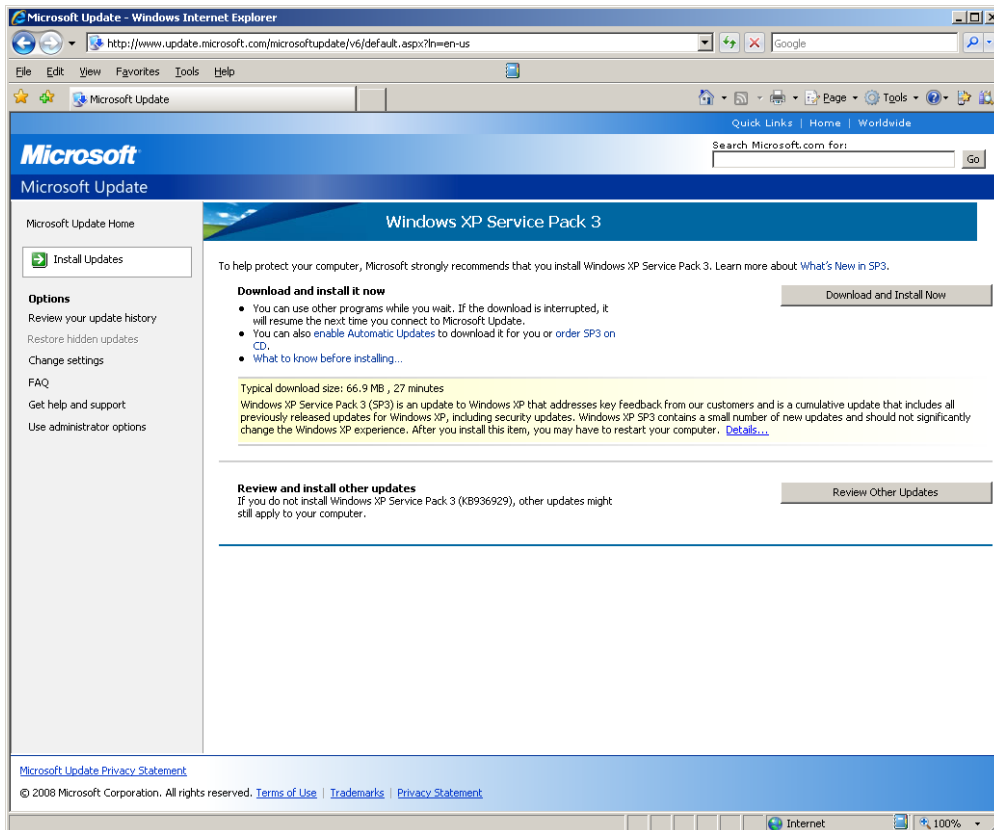
Vista Users... skip this page

If you already installed AVG8.0:
from the "Overview" page in AVG, disable everything, and proceed below.

Now that the virus scanner is off, it's safe to install SP3.

If you feel your setup is not typical, or if you've made many changes since we "bullet-proofed" your system, you may want to review this webpage: <http://support.microsoft.com/kb/950717/>
Steps to take before you install Windows XP Service Pack 3

Use your "Weekly" menu, (8,9,or10) to get XP updates from Microsoft. Accept any updates offered until ONLY SP3 is offered (As on the following screen).



Click "Download and Install".

If it crashes, (unlikely) call YourPCpitstop immediately at 248-557-1001.

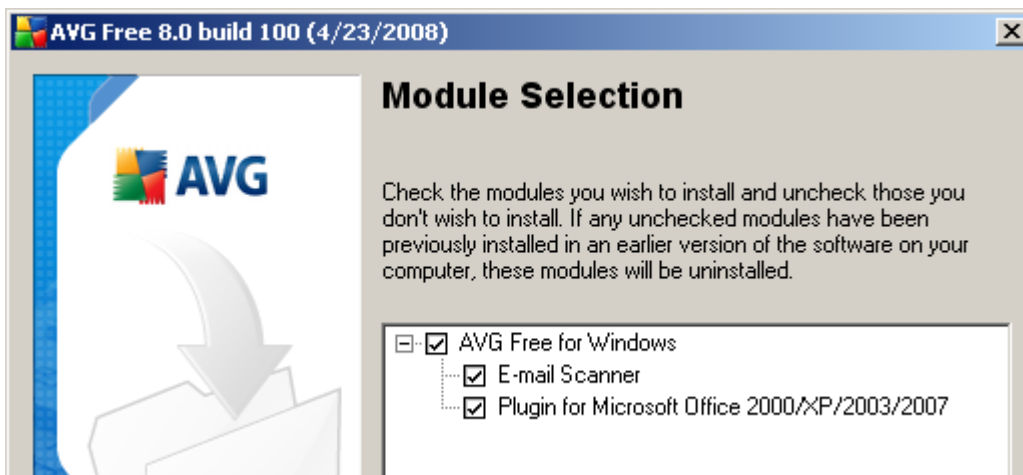
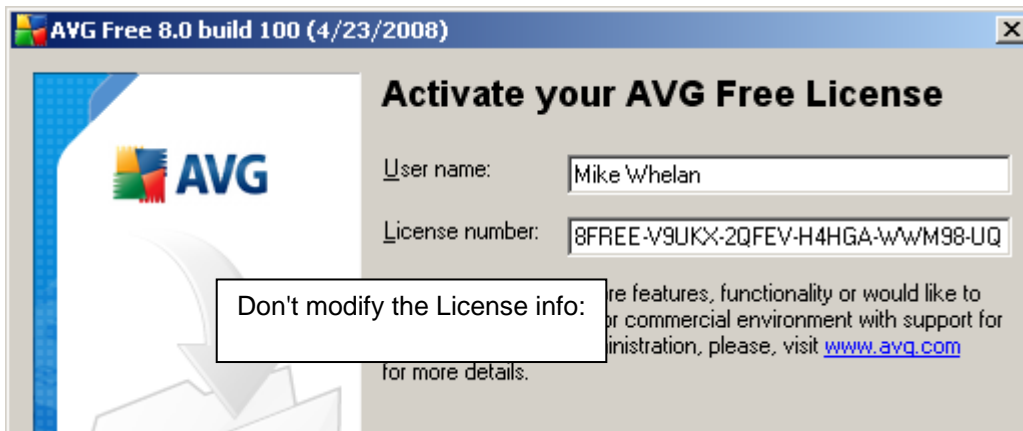
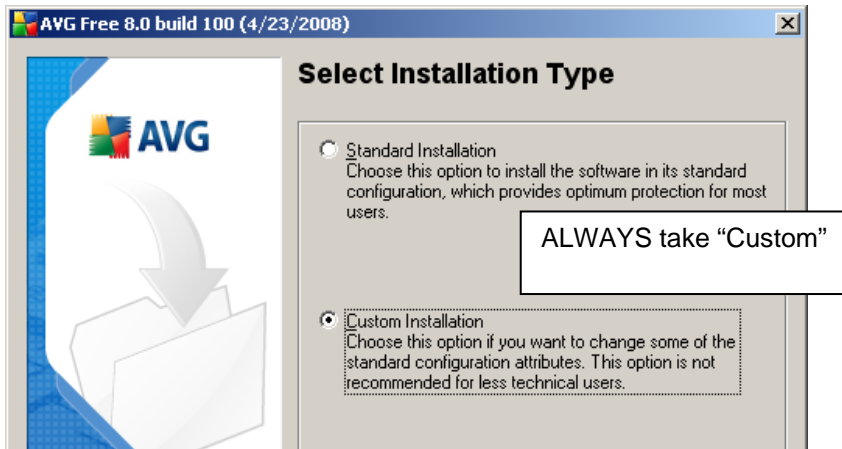
Once SP3 is installed, you'll be eligible for a handful more updates, so again check for XP updates and install them.

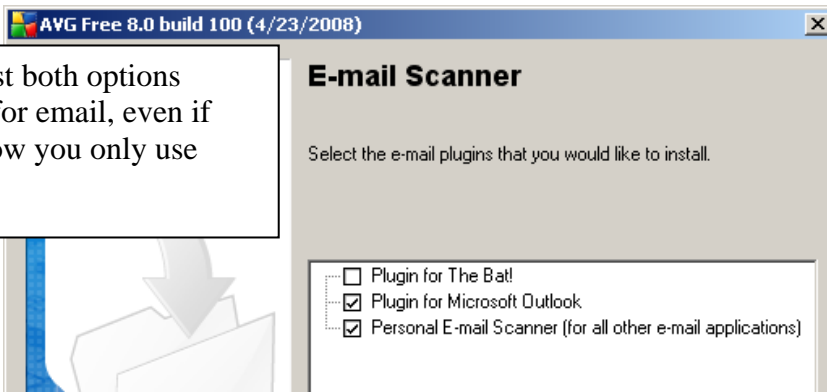
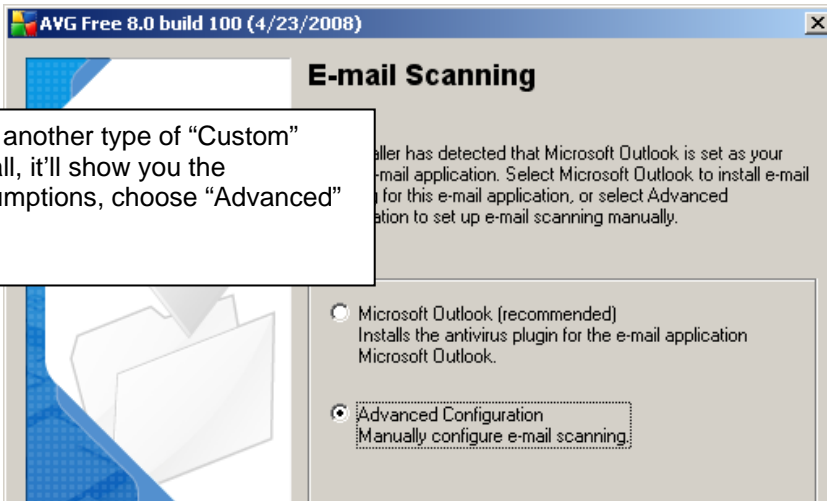
You're past the "risky" part.

NOW, we can upgrade AVG. Double-click on the file you downloaded earlier.

Installing AVG 8 free:

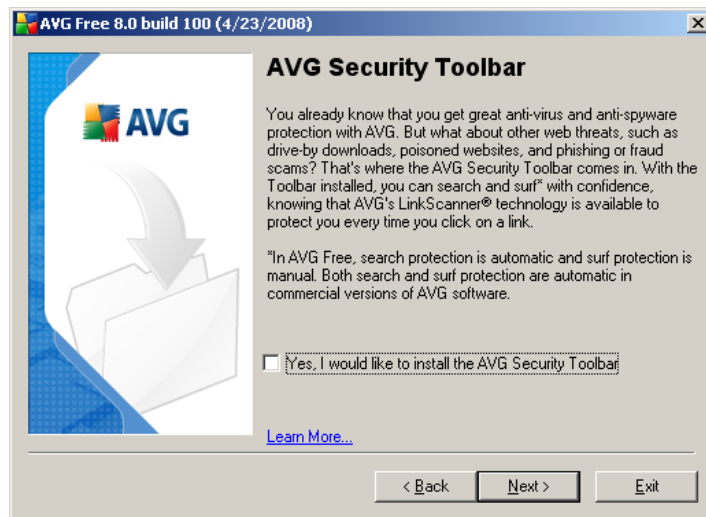
Follow the obvious "accept" and "next" buttons, choose "custom installation":





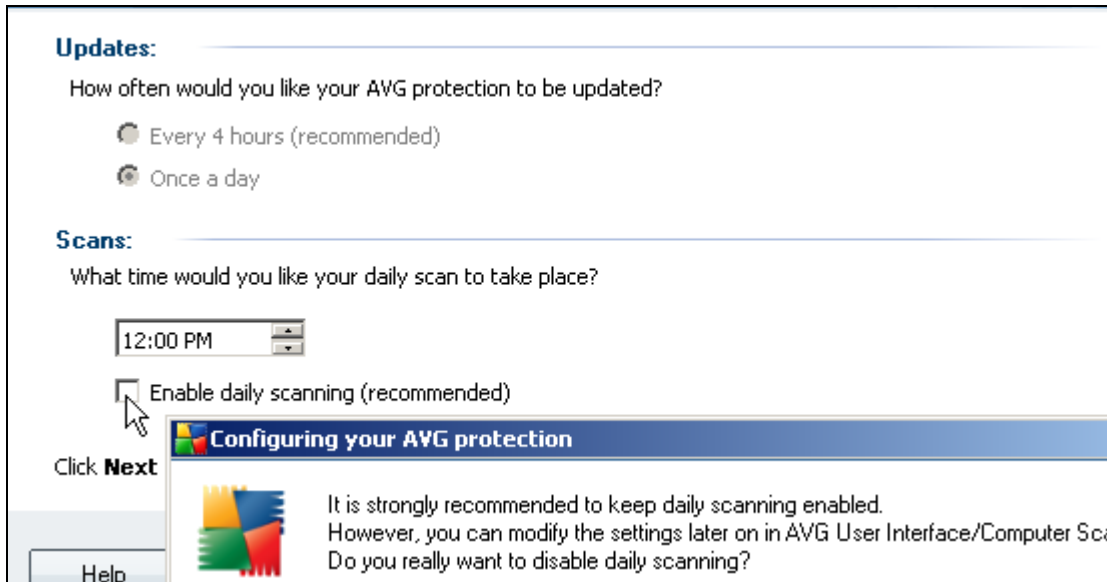
The toolbar feature is redundant; it's more marketing and brand-awareness than function.

General rule:
always refuse the toolbar.



When the install is complete, the "first-run" wizard starts, mostly you'll just click "next"...

On step 2, there's a choice. If you leave your system on all night, you can leave it checked, And pick a time at night to scan.



If you un-check it, it whines at you, but since you diligently scan once a week, you don't need the daily scans.

I wouldn't change to yahoo, Google's screen comes up faster and the searches are more accurate, so only check that box if you really prefer Yahoo.

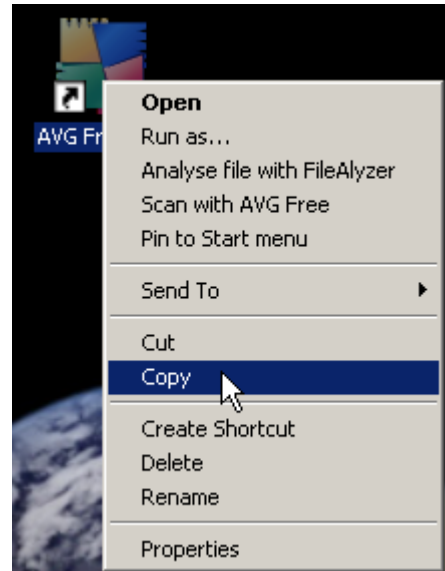
Yes, change my default search engine to Yahoo!

OK, that's the hard part. Just one more thing to do, it's easy.

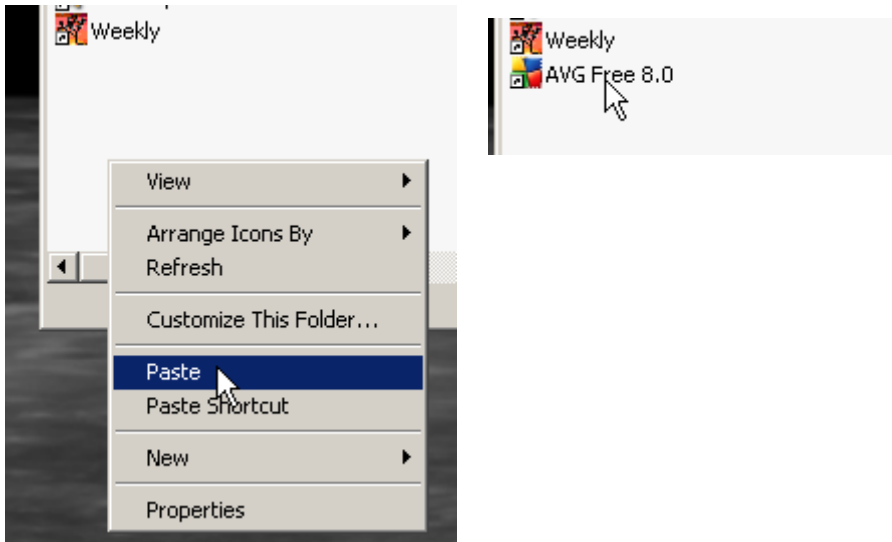
During Install, AVG 8 placed an icon on your desktop. It points to the NEW AVG location. The icons in your weekly menu still point to the OLD location.

Let's fix that.

First, right click on the icon on your desktop, and "copy" it.



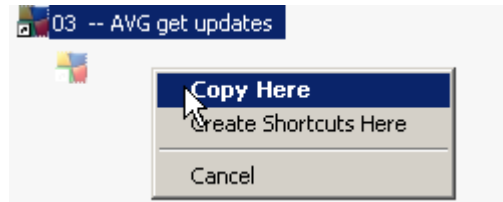
Now open the "Weekly" folder (the bottom item on your Weekly menu). Paste the AVG icon we just copied into the weekly folder. (Rt-click & Paste)



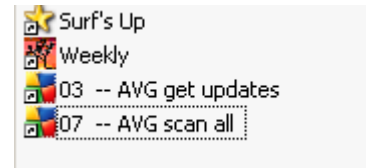
Notice how the OLD AVG shortcuts, (called something like: "03 - AVG get updates") no longer have colored icons. That's because there's no longer a program where they point.

Now rename the new icon to closely match the old AVG icon
(if you try to make it exact, it'll fail, so add an extra dash or something).
e.g. "03 -- AVG get updates"

Copy the new icon with a right-click drag,



rename it to almost match the other old icon.
e.g. "07 -- AVG scan all"

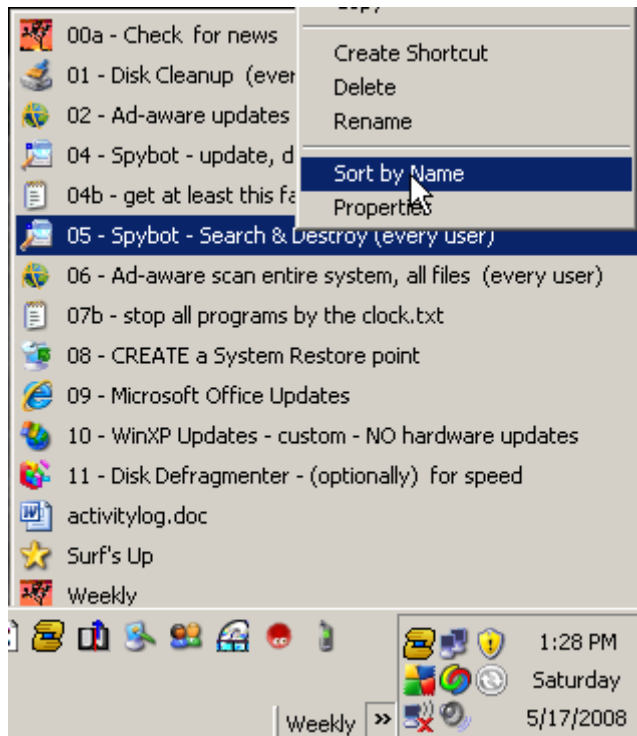


Now delete the two OLD shortcuts.

Last step:

Your "weekly" menu is now not in numerical order.

Open the menu, on your desktop, right-click any item, and select "Sort by name"



Congratulations you survived.